

FAO: Stephen Rhodes; Head of Bus Services Transport for Greater Manchester 2 Piccadilly Place Manchester M1 3BG

24th February 2025

Subject Re: 758B Bus from Heald Green to Kingsway School

Dear Mr Rhodes

I am writing to express my deep dismay regarding the recent changes to the 758B school bus timetable and the way in which these changes have been handled. I have been contacted by a significant number of concerned parents in Heald Green, all of whom are frustrated that these adjustments were made without proper consultation or advance warning.

The changes mean that students attending Kingsway School are now arriving at school nearly 50 minutes before the gates open, leaving them unsupervised in the cold and dark. This raises serious safeguarding and wellbeing concerns for both parents and the school community. Many parents now feel forced to drive their children to school, increasing congestion and adding to environmental concerns. I understand that the reason for the change was due to complaints from parents about the late service serving St James School, but this earlier schedule is not a viable solution.

Furthermore, I have now heard from the Headteacher of Kingsway School, who has confirmed that they were only made aware of the changes via an unmanned email inbox over the half-term break. They were not consulted beforehand, and despite repeated attempts, were unable to reach anyone at TfGM to discuss the matter prior to an urgent meeting that they are now attending. This lack of engagement and poor communication has left both the school and parents in an extremely difficult position.

I would like to understand how this decision was made without proper consultation and why Kingsway School and its parents were not given an opportunity to provide feedback before the changes were implemented. I would also appreciate urgent clarification on what steps TfGM is taking to resolve this issue and ensure that future decisions of this nature are handled more effectively.

I have requested an urgent meeting with TfGM (specifically Daniel Vaughan) to discuss this matter further and explore practical solutions that will address the concerns raised by parents and the school. Could you please ensure that TfGM will be in contact as soon as possible to facilitate this meeting.

I look forward to your prompt response.

Yours sincerely,

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Tom Morrison Member of Parliament for Cheadle